

I encourage the FCC to mandate VID-STS as a TRS service. My wife could benefit from video speech to speech. She has CP, and is much easier to understand if you can see her. Many users communicate with a voice output computer called an Augmentative and Alternative Communication device. An AAC user will have the option of sharing the screen of the AAC device with the CA. This will give the CA additional information if they are having trouble understanding the AAC device. Many of these users will be able to communicate effectively with the CA if they can use this option.